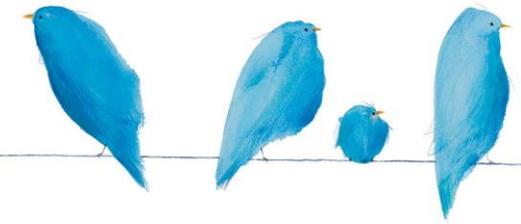


## The six steps of sensitive enquiry

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<b>Step 1</b>	Notice the signs	Recognise clinical, social and behavioral indicators
<b>Step 2</b>	Ask sensitively	Respect confidentiality and patient comfort Use framing statements
<b>Step 3</b>	Respond respectfully	Be empathic, non-judgmental and non-blaming
<b>Step 4</b>	Action plan	Be collaborative, respectful, appropriate in considering risks and safety
<b>Step 5</b>	Provide options and referral pathway	Know the options Consider internal and external referral pathways
<b>Step 6</b>	Document	Be factual, succinct and ensure the safety of patient records

